Attorney Docket No.: 12587-0224001 / D04-007/01547-00/US

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Dadong Wan Art Unit: 3623

Serial No.: 10/804,580 Examiner: Robert D. Rines

Filed : March 19, 2004 Conf. No. : 7295

Title : REAL-TIME SALES SUPPORT AND LEARNING TOOL

## MAIL STOP RCE

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

## **AMENDMENT IN REPLY TO FINAL OFFICE ACTION OF MARCH 19, 2010**

Please amend the above-identified application as follows:

**Amendments to the Claims** begin on page 2 of this paper.

**Remarks/Arguments** begin on page 12 of this paper.